



Applied Machinery Sales
1205 Galleria Blvd., Rock Hill, SC 29730
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STANDARD PROCEDURE FOR MACHINE REGISTRATION

Upon receiving a Merlo Telehandler and to ensure the warranty period of your machine you will need to complete one of the following:

- A) If you are the **end user** of this machine, or are a **dealer using it as a rental unit**, please fill out the product registration form, in its entirety, and email or fax it to jessica@appliedmach.com / (803) 327-4952.

- B) If you are a dealer, there are three options to ensure the warranty period:
 1. AMS-Merlo provides an initial three month stock period for each machine. A machine is considered “in stock” for up to **70 working hours**.

 2. At the expiration of the initial three month stock period, if the machine has still not been sold and has **less than 70 working hours**, you will need to send the following supporting documents to jessica@appliedmach.com:
 - i. four images – the meter, inside of the cab, exterior picture, and tire picture
 - ii. full machine information – SAV, Chassis, Model
 - iii. the address of the storage location
 - iv. an image showing the machine is located at storage location

 3. If your machine has reached 70 working hours during the initial stock period and has not been sold, you must submit it as a demo unit. You may demo a unit to potential customers for up to **150 working hours**. Once a unit has exceeded 150 working hours, it will need to be registered as part of your rental fleet.

As soon as a machine is delivered to the end user, a product registration form must be submitted to jessica@appliedmach.com / (803) 327-4952.

AMS-Merlo is working hard to ensure proper warranty conditions and procedures on your machine. Please be sure to maintain the correct procedure so that each machine is covered.

If you have any questions, feel free to contact Jessica King at (803) 327-4949 / jessica@appliedmach.com.

Thank you!

*The product registration form and demo form are available on the Support page of our website. Please visit www.AMS-Merlo.com to view and download these documents. *